PRIVATE/SEMI-PRIVATE LESSON OBJECTIVE
In our experience, children (and even adults) learn best in group lessons. They tend to mimic each other in their behaviors and motivate one another in a group setting. However, someone with a strong fear or special needs who is not functioning well in a group may benefit from private lessons initially. Once that fear has been overcome, the transition into group lessons should occur to continue the learning process. An adult or teen interested in attaining a very specific goal – such as flip turns or bilateral side breathing - might be a good candidate for private lessons. These lessons should be used as a tool for all participants to reach a specific goal or milestone that they may be struggling to achieve. Private and Semi-Private Lessons are best suited for:
Beginners in need of a little more confidence before signing up for a group lesson
Children or adults who need a little extra focus on a challenging stroke or breathing technique
Someone with special needs

FEES
Private Lesson
Single Lesson: Members $77, Public $93
4-Lesson Pack: Members $273, Public $340
8-Lesson Pack: Members $478, Public $630

Semi-Private Lesson (2 students, fee is per student)
Single Lesson: Members $62, Public $82
4-Lesson Pack: Members $216, Public $305
8-Lesson Pack: Members $390, Public $565

SCHEDULING
To schedule or change a lesson please contact the Private Lesson Coordinator at privateswimlessons@jccsf.org or 415.292.1268.
Private/Semi-Private Lessons are offered on Fridays afternoons only.
Lessons are 30 minutes. Lessons must start on time and as scheduled, late arrivals will result in a shorter lesson time.
Private/Semi-Private Lessons are offered on pre-scheduled consecutive weeks. We do not offer indefinite ongoing private lessons.
Participants can request a specific Instructor but we cannot guarantee accommodation in every case. All swim Instructors are trained in the Aquatic Concepts teaching model which is implemented into the teaching of our Private/Semi-Private Lesson program. We make every attempt to maintain a consistent staff schedule but there are various factors that will result in occasional substitute Instructors which does not affect the scheduling or usage of a pre-purchased lesson package. If you would like to wait for your regularly scheduled instructor to return, you would use your allotted skip lesson or redeem one of the lessons in your pack to do so.
In the instance a substitute cannot be found we will offer a credit for the class or a make-up class to be scheduled at another time. We thank you for your understanding around this.

CHECK-IN PROCEDURE
All participants must have a signed and current JCCSF waiver and Private/Semi-Private Lesson Agreement on file with the Aquatics Office before participating in lessons.
To check in for your scheduled lessons you may either choose to confirm on MindBodyOnline using the confirmation email or visit the Aquatics Office on the day of your scheduled lesson to check in in person.

POLICIES & PROCEDURES
A parent or caretaker (over the age of 18) of children age 12 or younger must stay on the pool bleachers during class time.
Participants must be at least 3 years old to partake in Private/Semi-Private Lessons.
Within a block of lessons (every 4) participants may reschedule ONE lesson if a written request is received at least 24 hours before the lesson time.
These rescheduled lessons are referred to as “skip days.” The number of skip days allowed per each type of lesson pack is as follows:
Single Lesson: 0 skip days
4-Pack: 1 skip day
8-Pack: 2 skip days
One lesson will be deducted from a participant’s pack each week they are absent after all skip days have been utilized.
Written rescheduling requests must be emailed to privateswimlessons@jccsf.org or provided to the Aquatic Office in person. Classes that are missed or skipped without proper prior written notification will be deducted from the lesson pack with no make-up available. Outside of these procedures we do not offer make-up classes or credits for missed or skipped lessons. Lesson packs have expiration dates associated with them. The time span is as follows:

- Single Lesson: 14 days
- 4-Pack: 60 days
- 8-Pack: 90 days

Participants wishing to continue their private lessons past the end date of their pack can request to purchase another pack of lessons beginning 1 week before the concluding lesson. At the end of each package, you will be contacted to renew your space. Spaces can only be held 5 days after the end date of your previous package. We cannot guarantee the same class day, time or instructor if you purchase another pack of lessons after this date.

Within the same Private/Semi-Private Lesson time slot, participants may continue up to 6 months using either back-to-back packages of 4 or 8 lessons. This means scheduling up to a total of 3 8-packs or 6 4-packs.

After a period of 6 months after their first scheduled lesson, participants must vacate the space to the next available participant(s) on the Private Interest List.

The participant(s) vacating a space but wishing to continue lessons may be added back on to the bottom of the Private Interest List.

Semi-Private Lessons are lessons that involve 2 students to 1 instructor. If only 1 participant is present for a Semi-Private Lesson, they will need to purchase a one-time private lesson in order to continue with their lesson for that day.

Private lessons are scheduled on a recurring weekly basis until the full package has been utilized and/or expired. Refund requests must be emailed to privateswimlessons@jccsf.org a minimum of 24 hours before the first lesson; after that point fees are non-refundable.

Private/Semi-Private Lesson packages are non-transferable to Group Lessons and must be used in their entirety. Unused lessons are subject to the expiration dates listed above at which time are non-redeemable.

PRIVATE LESSON AGREEMENT & SCHEDULE

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Package (choose one):

- **Private**
  - Single Lesson: Members $77, Public $93
  - 4-Lesson Pack: Members $273, Public $340
  - 8-Lesson Pack: Members $478, Public $630

- **Semi-Private (2 students, fee is per student)**
  - Single Lesson: Members $62, Public $82
  - 4-Lesson Pack: Members $216, Public $305
  - 8-Lesson Pack: Members $390, Public $565

Agreement

I have reviewed and understand the Private/Semi-Private Lesson policies and procedures. I understand that my enrollment is contingent on receipt of a signed JCCSF Youth/Adult Waiver and that I must check in at the Aquatics Office before attending each lesson.

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